

Important Information for Outpatients: Protecting yourself from COVID-19 during your visit

- 1. You MUST screen yourself the day of your appointment. Should you fail the screen, please call and cancel your appointment. The self-assessment tool can be found at https://covid-19.ontario.ca/self-assessment/.
- All waiting rooms have been adjusted to ensure proper physical distancing, resulting in minimal waiting room spaces. You should arrive at most 10 minutes prior to your appointment. If you arrive early, you will not be admitted to the hospital until your appointment time.
- 3. Visitors are not allowed in outpatient areas. Only pre-approved essential care partners may accompany you to your appointment. Essential care partners MUST perform pre-screening and MUST pass hospital screening to be allowed into the building. Essential care partners MUST remain with you at all times.
- 4. Effective December 1, 2021 Essential Care Partners must show proof of COVID-19 vaccination and ID in order to enter the hospital.
- 5. Enter the hospital through the main lobby **NOT the emergency doors**. You will be greeted by a person in a mask who will ask you where you are going, will perform a screening assessment and will take your temperature. You will go to and from your appointment by the most direct method, and you are not allowed into other hospital areas other than the area in which you are receiving care.
- 6. Effective January 21, 2022 the main lobby doors will be locked at 5:00 pm daily. These hours are subject to change if / when visiting restrictions ease.
- 7. You MUST wear a mask at all times. Please bring/wear your own mask. At the screening desk you will be requested to change your mask to a hospital grade mask that will be provided.
- 8. You MUST wash your hands with hand sanitizer on entering and leaving the building and after all contact with surfaces.

Updated: January 21, 2022