



Lake of the Woods
District Hospital

Annual Accessibility Status Report 2025

Purpose of this report

This accessibility plan outlines the strategy of Lake of the Woods District Hospital to prevent and remove barriers for people with disabilities and comply with the requirements of the *Integrated Accessibility Standards Regulation* under the *Accessibility for Ontarians with Disabilities Act, 2005*.

The Purpose of this report is to:

1. Provide an update on the progress of those accessibility issues identified in our Multi-Year Accessibility Plan and the steps taken to address them.
2. Describe accessibility issues identified since the creation of that Multi-Year Accessibility Plan and in response to which improvements have already been made.
3. Describe accessibility issues identified since the creation of that Multi-Year Accessibility Plan for which improvements are underway or planned for the coming calendar year.
4. Meet the requirement set out under subsection 4(3)(a) of the Integrated Accessibility Standards Regulation (IASR) that we create an annual status report and make that report publicly available.
5. For the report to be made available to the public via the LWDH website and in accessible formats upon request.

Commitment to Accessibility

Lake of the Woods District Hospital is committed to providing an accessible environment for all clients, patients, employees, job applicants, suppliers, volunteers, students, professional staff, and visitors who may enter our premises, access our information, or use our services. As an organization, we respect and comply with the requirements of the *Accessibility for Ontarians with Disabilities Act, 2005*, and its associated regulations. We strive to provide an accessible and welcoming environment for everyone by

identifying and removing barriers in our workplace and ensuring that new barriers are not created. LWDH ensures that people with disabilities are provided with equal opportunities. We are committed to meeting the needs of individuals with disabilities in a timely and integrative manner that respects their dignity and independence.

Assessment of Barriers

When planning for renovations or any changes to areas within the departments, a critical lens on accessibility requirements is also used to identify any modifications for barrier elimination.

Lake of the Woods District Hospital has found that one of the most effective ways to become aware of barriers is through the eyes of patients, volunteers, and staff members. The LWDH Accessibility Committee meets quarterly with regular tours of the hospital to discern any new barriers or to observe how previous barriers have been regulated.

Another way that we can identify barriers is through our Quality and Risk department. Patients and staff members can submit feedback for review and the Quality and Risk staff will share this information with the Accessibility Committee.

Overview of Progress 2024 - 2025

This year, we focused on enhancing physical accessibility, improving communication supports, and providing staff training.

Accessibility Issue	Description	Improvement	Progress
Training Modules	Updated Accessibility requirements	Added IASR videos and revised re-training requirements.	Completed
Seating in Diagnostic department	Updated seating requirements.	Installed bariatric chairs.	Completed
Waiting room in surgical department	Updated waiting room	Constructed a new and improved waiting room.	Completed
Service desk in Diagnostic Imaging Department.	Accessible service desk	Installed a new accessible service desk	Completed
Waiting room in	A new waiting room	Creating new waiting	Ongoing

Diagnostic Imaging Department		room for the department.	
Hearing Assistive devices	Ease communication with patients who have hearing disability.	Hearing Devices are available	Completed
Waiting room in the Emergency department	Updated Waiting room	Constructed a new and improved waiting room.	Completed
Del-art Manor Front doors	The front doors were manual.	Installed automatic doors	Completed
Del-art Manor Accessible bedroom	Needed accessible bedroom	The bedroom was recently renovated, and it is now fully accessible.	Completed
Del-art Manor Washroom	Needed accessible washroom	The washroom was renovated and now it has all accessible features.	Completed
Morningstar washroom	Needed accessible washroom	The washroom was recently renovated and now it has all accessible features.	Completed
Morningstar service counters	Needed lowered service counters	The service counters are lowered and are now accessible.	Completed