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| LAKE OF THE WOODS DISTRICT HOSPITAL | Department Manual: Administration | Page 1 of 1 |
| | Section: Environment - Safety | Original Creation Date: May 2013 |
| POLICY - Accessibility - Customer Service Standards Transportation | | Current Approval/Revision Date: May 2013 Revised Jan 17, 2022 |

Transportation Standard (Part IV – 76)

If requested and as part of an established treatment program requiring transportation, the Lake of the Woods District Hospital (LWDH) will provide accessible transportation services to people with disabilities who are eligible to use the services.

If a transportation vehicle is not accessible to people with disabilities, then the LWDH will provide an equivalent service to accommodate the needs of people with disabilities. (Equivalent service means that the transportation service is of similar quality to that provided to others using the LWDH's transportation services.)