

Assessment Center & Testing Information:

The All Nations Health Partners (ANHP) COVID-19 Assessment Centre is currently experiencing an overwhelming increase in the volume of calls from individuals wishing to book appointments for COVID-19 swabbing. Testing capacity has been significantly increased in order to meet this demand, and staff are working diligently to meet target goals of returning calls within one business day and of scheduling an appointment within two days. We understand the worry and frustration regarding the COVID-19 virus and ask for your understanding and co-operation while we adapt to the unprecedented demand for service. Please be patient. Please be kind. Wear a mask at all times, maintain physical distancing, sanitize your hands and above all self-isolate if you are sick and think you may have COVID.

Who Should Be Tested?

Currently, low risk people who do not have symptoms should **NOT** be tested and should not call the Assessment Centre. People who should seek testing at Assessment Centres are those who:

- Are showing COVID-19 symptoms.
- Have been contacted by the local Public Health Unit or notified by the COVID Alert app that they have been exposed to a confirmed case of the virus.
- Live or work in a setting that has a COVID-19 outbreak, as identified by the local Public Health Unit.
- Are eligible for testing as part of a targeted testing initiative as determined by the Ministry of Health or Ministry of Long-Term Care.

Population groups that can currently access a test at an assessment centre if they are asymptomatic include:

- Residents or workers in long-term care homes
- Visitors to a long-term care home
- Residents or workers in homeless shelters
- International students that have passed their 14 day quarantine period
- Farm workers
- Indigenous communities
- Other setting-specific populations, as outlined in Ministry of Health guidance (e.g., asymptomatic cancer patients)

How Do I Get Tested?

Testing is by appointment only.

If you require testing as defined above, please call **807-468-9861 (Ext 2483)** and leave a message on the confidential voice mail.

When leaving a message please clearly state:

- 1) Your first and last name
- 2) Your phone number twice

- 3) Indicate the reason you require testing including if you have symptoms or if the Health Unit called you as part of contact tracing

Your call will be returned. Please have your health care number available and leave a reliable phone number where you can be reached.

Please do not call repeatedly as this delays response time.

The Assessment Center is experiencing exceptionally high call volumes. Your call will be returned in the order your message was left.

Please do NOT attend the Emergency Room just for COVID testing

Assessment Center Location

Wolseley Street
Kenora, ON



How Do I Access my COVID Test Result?

If you have a positive test result, the Northwestern Health Unit will call you at the phone number you provided as soon as the result is available, usually within 3-5 days.

You can view your COVID test results by searching “Ontario COVID-19 test results” online or clicking on the link: <https://covid19results.ehealthontario.ca:4443/agree>

You will require your valid OHIP card that you used at the time of your test, and you will be asked to provide the 7 digit number on the back of the card to verify your identity.

Once your result is displayed, you cannot print the result but you can take a screen shot of the result and then print that if you require hard copy evidence. If you are unable to view your results, you can call the hospital at 468 -9861 Ext. 2555 and ask for your results either verbally by phone or for a hard copy if required.