



## **Important Information for Outpatients: Protecting yourself from COVID-19 during your visit**

1. If you have travelled outside of Northwestern Ontario in the last 7 days you will need to reschedule your appointment unless your physician and the manager of the department deemed the appointment as urgent.
2. You **MUST** screen yourself the day of your appointment. Should you fail the screen, please call and cancel your appointment. The self-assessment tool can be found at <https://covid-19.ontario.ca/self-assessment/>.
3. All waiting rooms have been adjusted to ensure proper physical distancing, resulting in minimal waiting room spaces. You should arrive at **most 10 minutes prior** to your appointment. If you arrive early, you will not be admitted to the hospital until your appointment time.
4. Patients are not allowed to bring an essential care partner unless absolutely required. Only pre-approved essential care partners may accompany you to your appointment. Care partners **MUST** perform pre-screening and **MUST** pass hospital screening to be allowed into the building. Essential care partners **MUST** remain with you at all times.
5. You should enter the hospital through the main lobby – **NOT the emergency doors**. You will be greeted by a person in a mask who will ask you where you are going, will perform a screening assessment, will take your temperature and will assign someone to accompany you to your appointment. You will go to and from your appointment by the most direct method, and you are not allowed into other hospital areas other than the area in which you are receiving care.
6. You **MUST** wear a mask at all times. Please bring your own mask if you have one; otherwise one will be provided to you. Hospital staff will also wear a mask at all times.
7. You **MUST** wash your hands with hand sanitizer on entering and leaving the building and after all contact with surfaces.