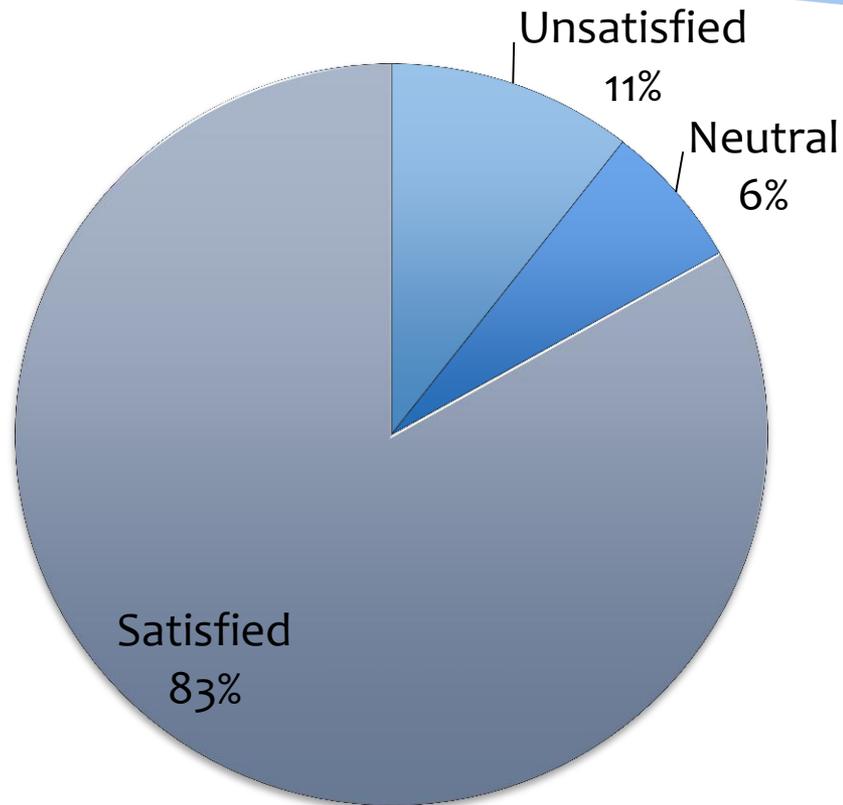


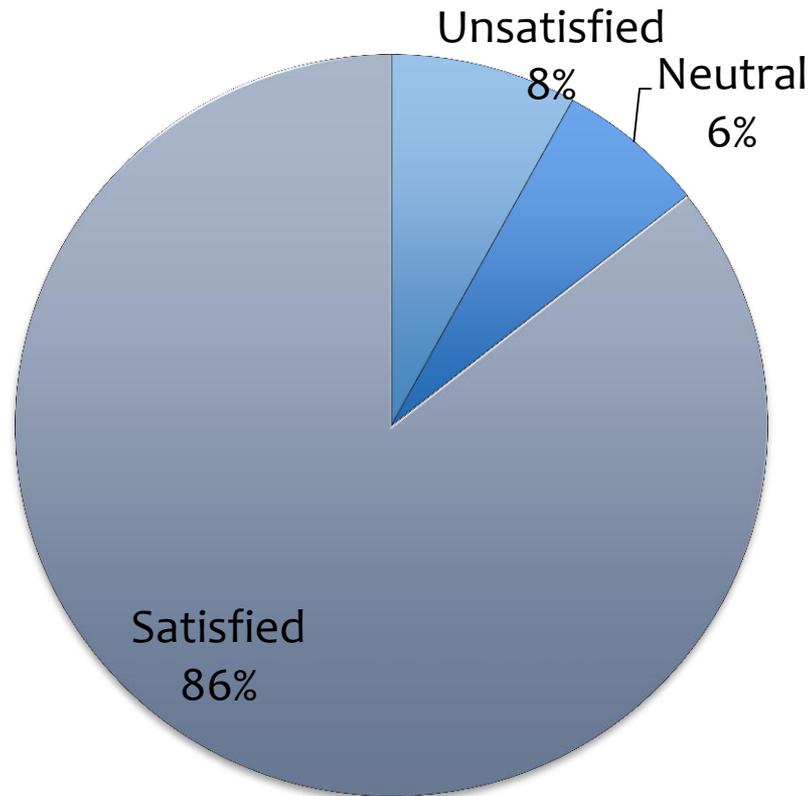
LAKE OF THE WOODS  
DISTRICT HOSPITAL

# 2017 Patient Experience Survey Highlights

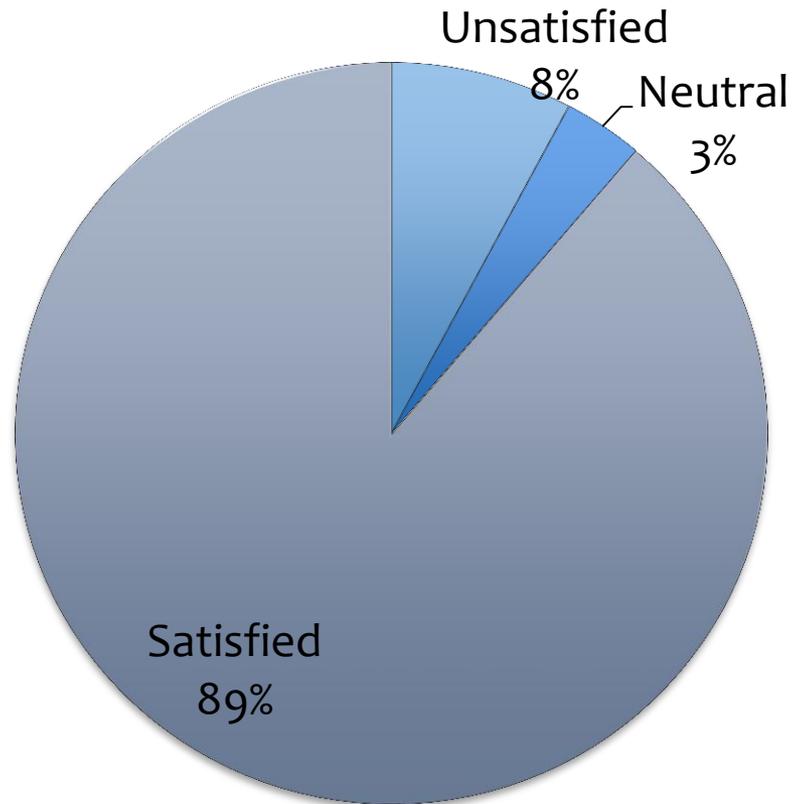
Over 83% of patients responded favourably to being involved in decisions about their care.



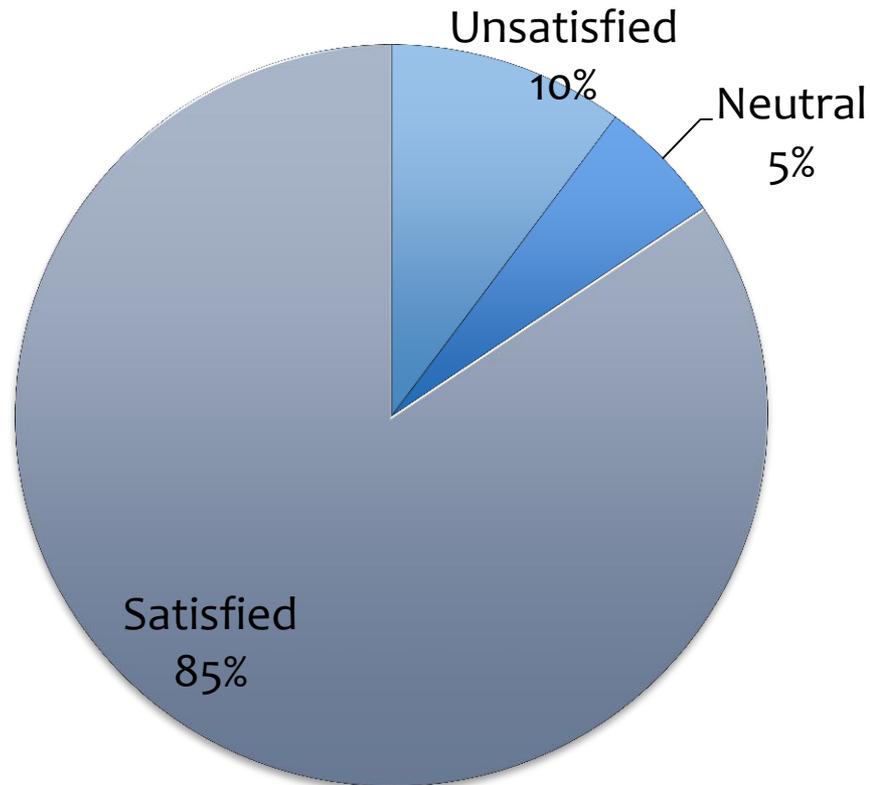
86% of patients said that the physician and staff listened to their concerns.



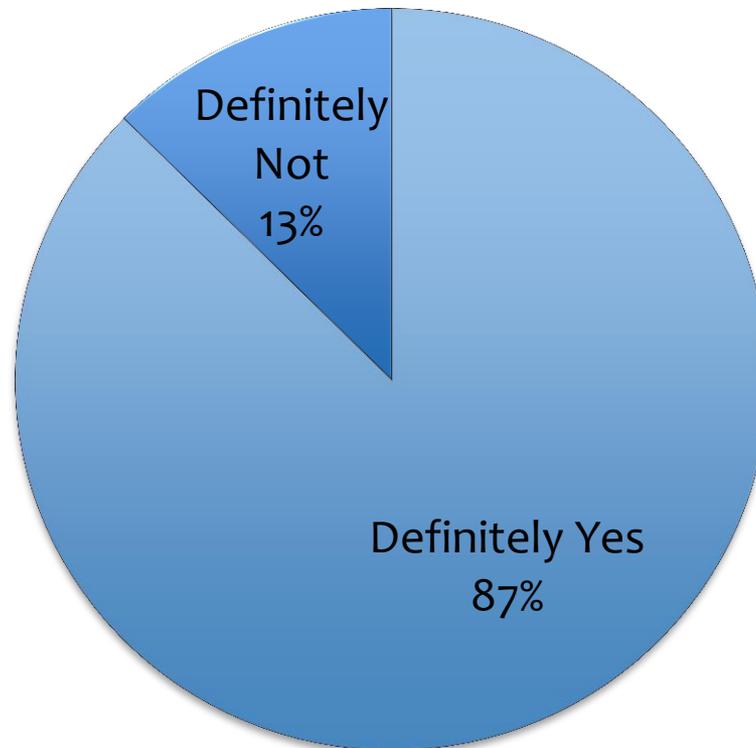
Just under 90% of patients answered that they were treated with respect.



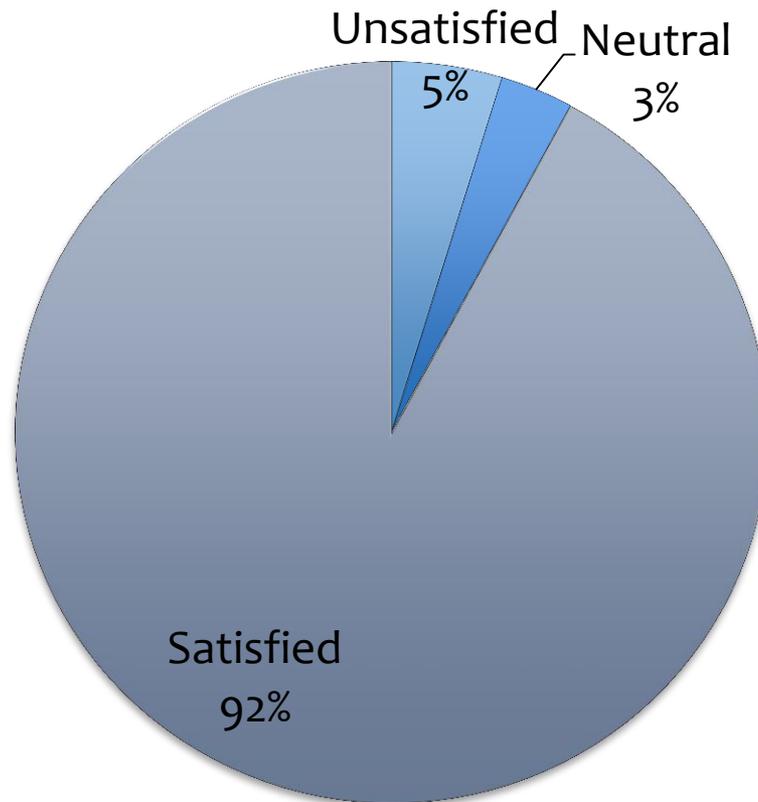
85% of our patients responded positively about receiving enough information about their illness, injury, medications, and treatment to continue to care for themselves at home.



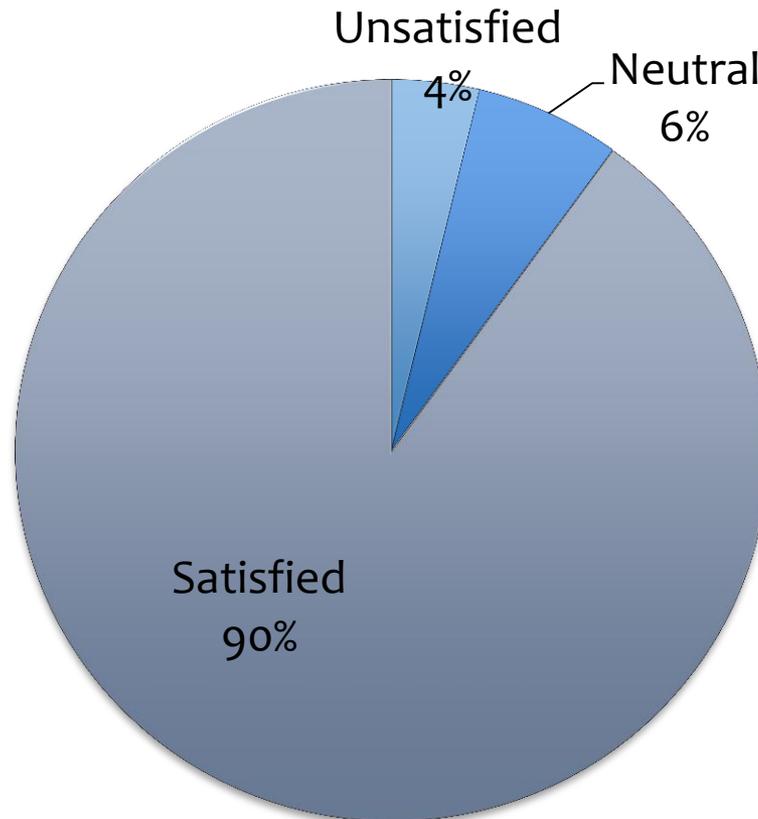
Over 87% of patients responded “definitely yes” to the question: “Would you recommend this hospital to a friend or family member?”



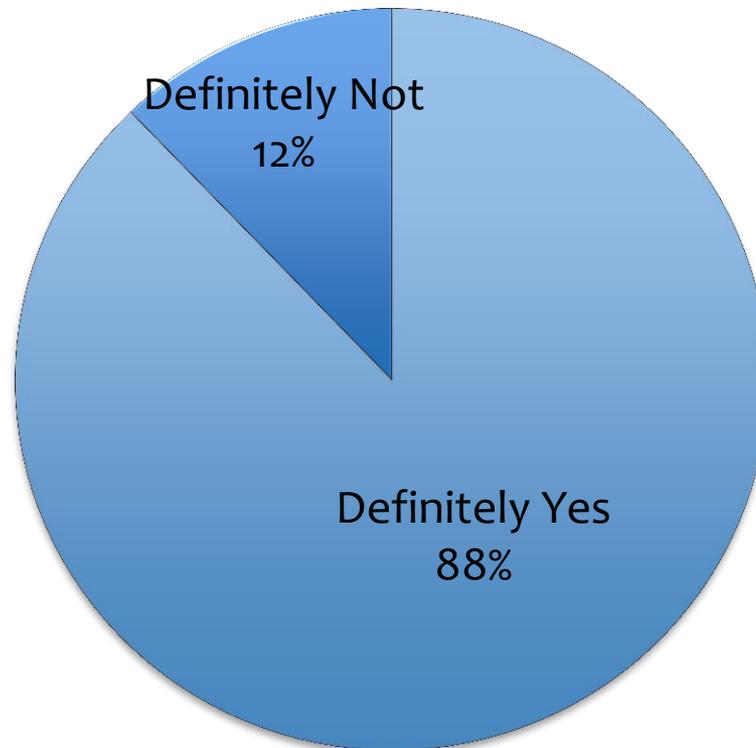
More than 92% of patients responded positively that “laboratory staff were courteous and professional when taking my blood.”



90% of the patients who responded were satisfied with the social work staff and service they received.



88% of patients who responded were comfortable in returning to the hospital.



Thank You. Any Questions?

